



TOURISM INDUSTRY
ASSOCIATION OF CANADA
ASSOCIATION DE L'INDUSTRIE
TOURISTIQUE DU CANADA

Canada-China Inbound Tour Operator REGISTRATION PROGRAM

Release of Claims and Indemnity Agreement in Respect of the Application

The Applicant releases and indemnifies the Tourism Industry Association of Canada (TIAC) from all claims arising from or connected with the application process.

The Applicant confirms they have reviewed the Canada-China Inbound Tour Operator Registration Program [Canada's Approved Destination Status (ADS)] Program] Code of Conduct and attached all required documents.

In consideration of TIAC Organization allowing [name of Tour Operator] (the "Applicant") to apply to TIAC Organization for ADS tour operator designation in accordance with the Canada-China Inbound Tour Operator Registration Program (hereinafter "the program"), the Applicant agrees

1. to RELEASE, WAIVE AND FULLY DISCHARGE The Tourism Industry Association of Canada and its officers, directors, employees, agents and representatives, and any other person, organization or entity involved in the oversight, management and operation of the program (all of whom are collectively referred to elsewhere in this document as "TIAC Organization") from any and all claims, demands, obligations and liabilities of any kind or nature whatsoever arising from or connected, directly or indirectly, with TIAC Organization's review and assessment of the Applicant's application for ADS tour operator designation in accordance with the program (including without limitation TIAC Organization's decision not to approve the Applicant's application, or the delay, loss or theft of said application), due to any cause whatsoever, including NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF CONTRACT AND BREACH OF ANY STATUTORY DUTY OR OTHER DUTY, and the Applicant accepts that this release covers and includes, but is not limited to, all unknown and unforeseen claims, injuries, damages and losses, and any consequences thereof;

2. to fully INDEMNIFY and HOLD HARMLESS TIAC Organization from any damage, loss, liability, legal costs and other expenses that it may suffer or incur by reason of any claim against it arising from or connected, directly or indirectly, with TIAC Organization's review and assessment of the Applicant's application for ADS tour operator designation in accordance with the program (including without limitation TIAC Organization's decision not to approve the Applicant's application, and the delay, loss or theft of said application), including any claim based on NEGLIGENCE, GROSS NEGLIGENCE, BREACH OF CONTRACT AND BREACH OF ANY STATUTORY DUTY OR OTHER DUTY.