# Virtual Tourism Town Hall

## New Brunswick | May 11, 2021







### **About Destination Canada**

#### Our objectives:

- Support a vibrant Canadian tourism industry
- Market Canada as a travel destination
- Support cooperation between the private sector and Canadian governments at all levels
- Provide commercially relevant data to the private sector and government

We are not a funding agency.







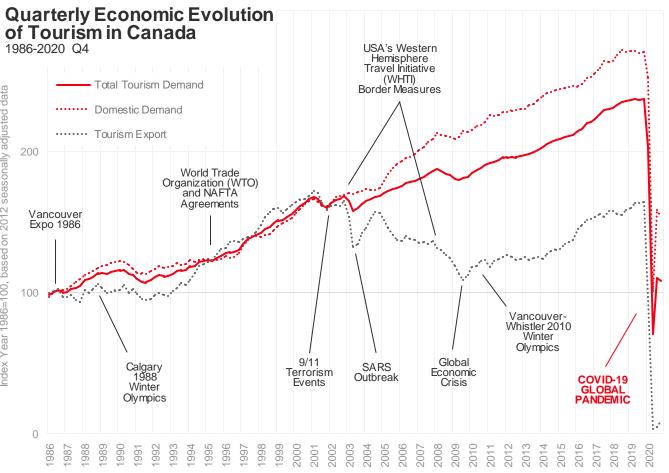
## tianb aithb Tourism Industry Association of New Brunswick Association de l'industrie touristique du Nouveau-Brunswick

Frederictor



**2020** losses to Canada's tourism sector are the worst on record

adjusted data seasonally 2012 ndex Year 1986=100, based on







## \$60M supporting cities and regions

#### **\$30 Million** DC invested \$30 Million

## +





**ONTARIO** CANADA



\$30 Million

matched by Provinces / Territories





bonjour

ouébec



TOURISM

NOVA SCOTIA











### +\$18M in other National initiatives



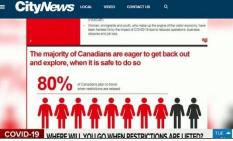
Major media partnerships

Industry research (200+ reports to date)



Business Events strategy







Indigenous Tourism Association of Canada partnership

Media relations

Rendez-vous Canada+ financial support Government support for the tourism sector is broad-reaching

\$1 Billion Tourism Specific Support in 2021 Federal Budget Highly Affected Sectors Credit Availability Program (HASCAP) Canada Emergency Wage Subsidy (CEWS) 25% of Regional Relief and Recovery Fund Earmarked for Tourism (\$500M) Canada Emergency Business Account (CEBA) The Canada Emergency Rent Subsidy (CERS) Business Credit Availability Program (BCAP) Department of Canadian Heritage and Canada Council for the Arts (\$185M) Large Employer Emergency Financing Facility (LEEFF) Extending the Work-Sharing Program



## Signs of hope and concern



Canadians are searching for travel



Vaccine rollout is underway



Global increase in activity and confidence for Business Events



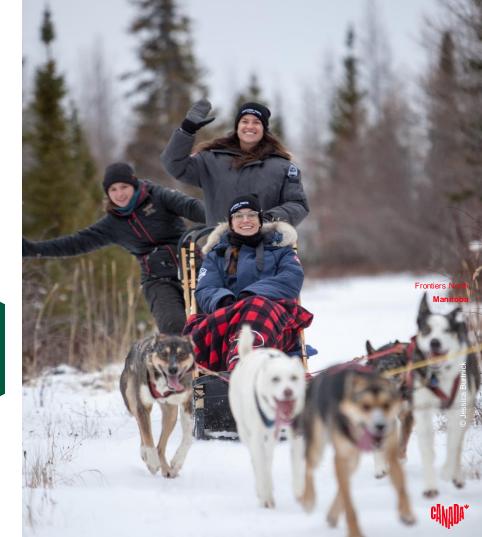
Confidence in travel remains low



# Reviving market revenue will begin domestically

By keeping their tourism dollars in Canada, Canadians can play a critical role in:

Bolstering business Creating jobs Supporting community



## Messaging evolution as restrictions ease

#### 2021

#### PHASE 1 — Influence

Tourism contribution to Canadians' quality of life. Ask Canadians to travel in Canada once restrictions ease.

#### **PHASE 2** — Inspire and Build Confidence

Where will you go first? Ready when you are (industry investments in hygiene).

#### **PHASE 3** — Conversion – Early Adopters

Book now.

Full travel restrictions

**PHASE 4** — Conversion and P2P Advocacy

Easing of intraprovincial travel restrictions

Easing of interprovincial travel restrictions

Easing of travel restrictions to/from Canada

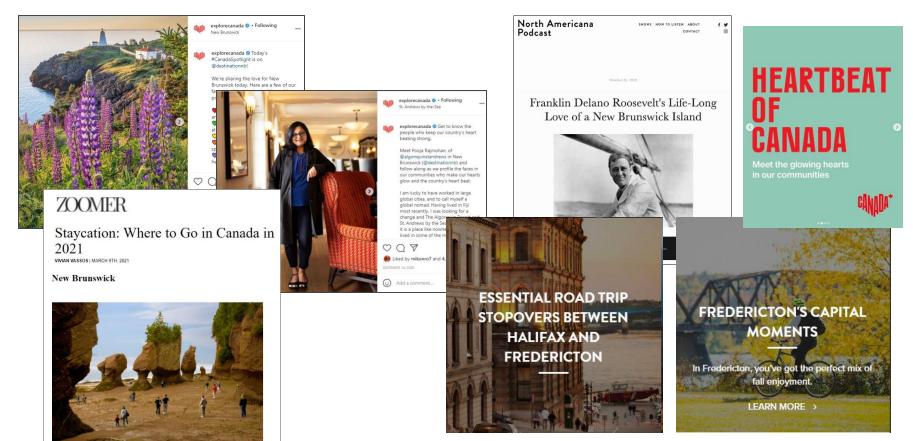
#### Explore now. Share your travel experiences.

**PHASE 5** — Conversion – Late Adopters

2022

Now is the best time to see Canada.

#### Domestic: Showcase value of tourism & inspire future travel







#### International: Keeping Canada top of mind



#### A new North Star

 Aspire to enhance quality of life of Canadians and enrich the lives of visitors

 Together, we enable Canadian culture to thrive and place-based regenerative economies to emerge

> Northwest Territories Territoires du Nord-Oues

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